

# ComfortDelGro Corporation CFA Global Investment Research Challenge

Crystal Research (Asia Pacific Region - Singapore)
April 2009





DOMESTIC OUTLOOK

INTERNATIONAL STRATEGY

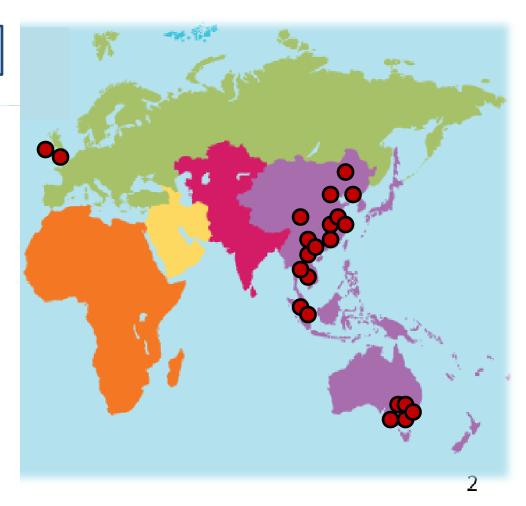
**VALUATION** 

RISK REWARD ANALYSIS

### **Corporate Profile**

### **ComfortDelGro Corporation**

Merger of Comfort Group & DelGro Corp in 2003



### Conclusion

Domestic Earnings Depression Ahead

Momentum for International Growth Impeded



Expensive Valuation: Premium Unjustified

### Dangers Lurking Beneath Commuter Cheers

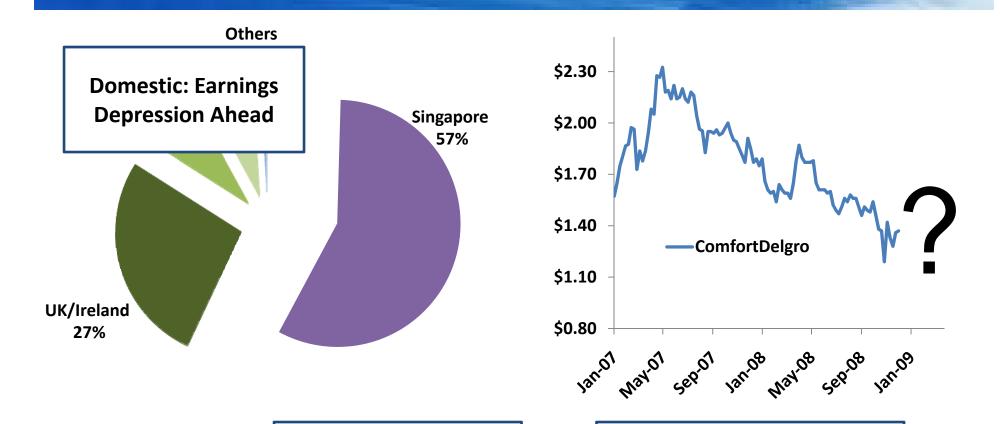
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- SELL reiterated
- Target price set at \$1.10
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International: Impetus for Growth Hindered

**Expensive Valuation: Premium Unjustified** 

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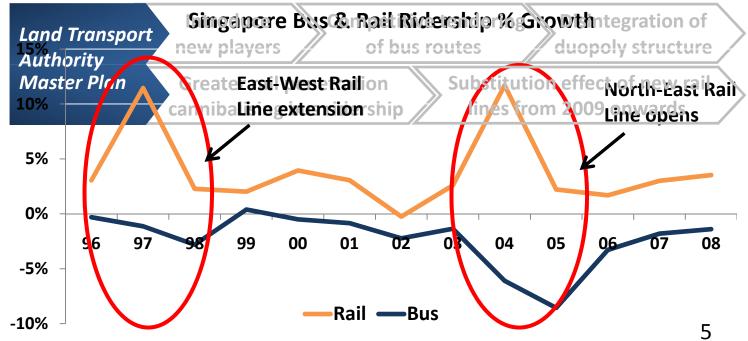
**Singapore Market Analysis** 

**Bus Revenue Facing Significant Headwinds** 

Significant
Headwinds in
Bus Market

Enosion of Taxi Rental Margins

Immaterial Rail Contribution



Source: Land Transport Authority (Singapore), Department of Statistics

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### **Singapore Market Analysis**

### **Erosion of Margins from Taxi Rental**

Significant Headwinds in Bus Market

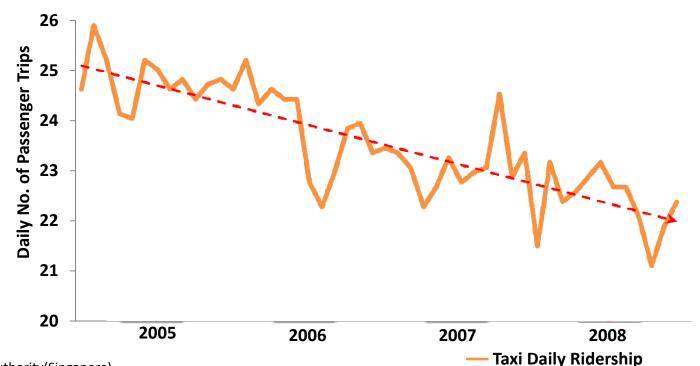
Erosion of Taxi Rental Margins

lmmaterial Rail Contribution Falling demand during downturn

Highest taxi rental cost in industry

Comfort drivers leaving industry & switching operators

High idle rates in Comfort's large fleet



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### **Singapore Market Analysis**

Significant
Headwinds in
Bus Market

Erosion of Taxi
Rental Margins

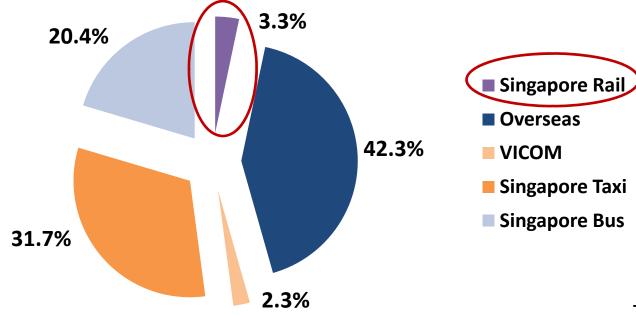
Immaterial Rail
Contribution

North East Line (NEL) rail ridership saw 15% growth in 2008

Housing projects to build critical mass along NEL Boost if Comfort wins Downtown Line bid

### Rail Revenue only 3.3% of Comfort's Total Revenue

Difficult to Project the Success of Downtown Line Bid



Source: Company data

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Singapore (57%)

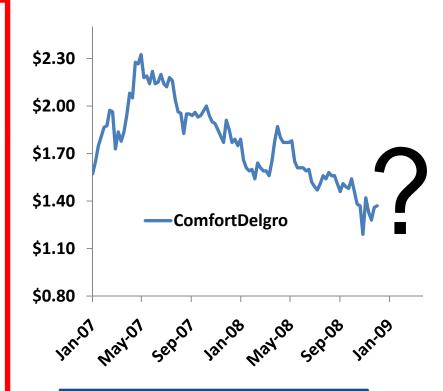
**Domestic: Earnings** 

**Depression Ahead** 

UK (27%) Australia (7%)

China (8%)

International: Impetus for Growth Hindered



**Expensive Valuation: Premium Unjustified** 

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**Overseas Market Analysis** 

### **UK Business Faces Earnings Depression**

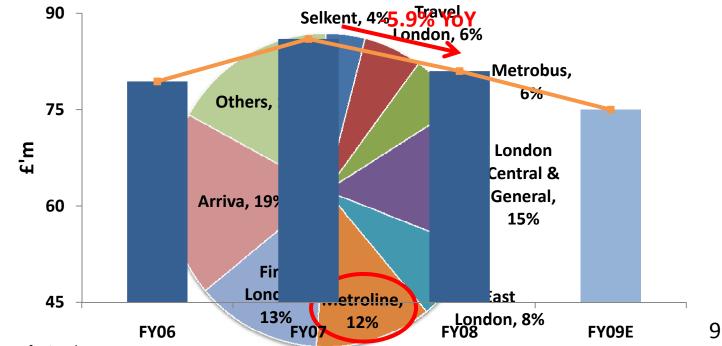
**UK Earnings Under Pressure** 

**UK** bus market reached saturation point

Comfort will not benefit from increased bus ridership

**Declining taxi** ridership further depresses earnings

### Market ShikeTaki Redemus Bus Routes



Source: Company data, Transport for London

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**Overseas Market Analysis** 

### **Comfort's Inconsequential Positioning in Australia**

UK Earnings Under Pressure

Inconsequential
Positioning in
Australia

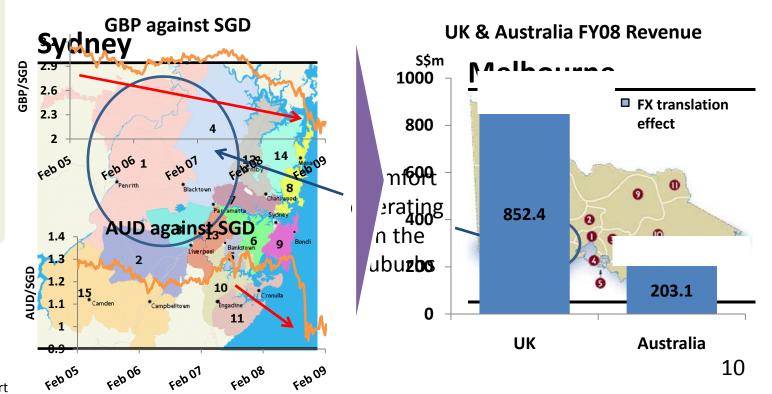
Heavy Regulation in China

Acquisition
Strategy Not
Delivering

Comfort only operates buses in the suburbs

Only 25% of bus market privatised, minimal organic growth potential

Translation losses from UK and Australia



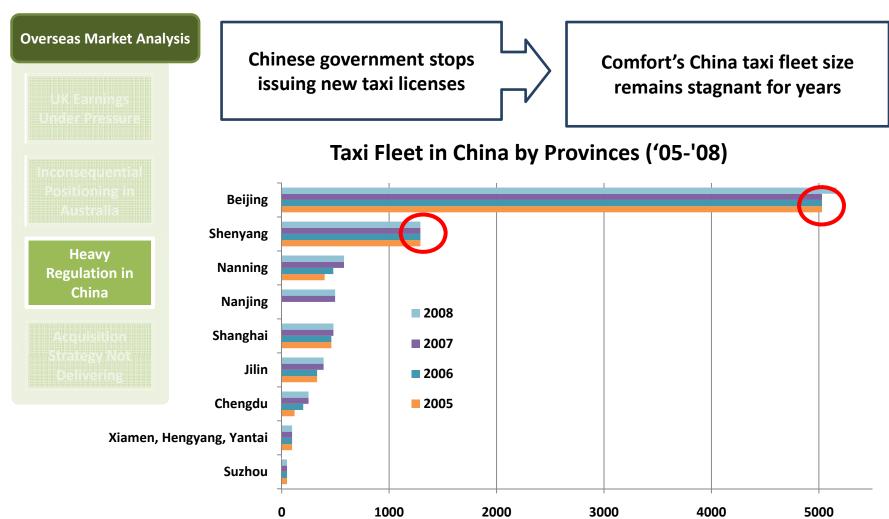
Source: Company Data, NSW Ministry of Transport

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Source: Company data

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**Overseas Market Analysis** 

### **Inorganic Growth Strategy Unable to Meet Expectations**

UK Earnings Under Pressure

Inconsequential Positioning in Australia

Heavy Regulation in Ohios

Acquisition
Strategy Not
Delivering

Difficult Acquisition Environment Comfort's acquisition criteria concentrates on fleet size

Non yield-accretive acquisitions do not add value

Acquisi	tion History		
Date	Event	Transaction value (S\$ m) % Stake Acc	quired
2-Oct-08	Purchased 100% of Merseyside Radio Meter Cabs Ltd through subsidiary CityFleet (UK)	S\$2.1	100
10-Jul-07	Acquired the bus routes and assets of Toronto Bus Services In Australia)	S\$18.9	100
2-Jul-07	axi JV with Nanjing Bulk Lifting & Transportation	S\$17	70
5-Mar-07	uired 70% Your Taxi Ltd (in Birmingham)	S\$1.08	70
3-Jan-07	Licence awarded to run its second inter-city coach service in Ireland (Galway to Cork, via Limerick)	-	
I-Nov-0	Increase stake in Cabcharge Australia to 5.01% (fr 0.95%)	S\$41.65	5.01
16-Oct-06 4-Oct-06	Hunter Valley Buses has 2 Contract with the Ministry and is worth about A\$17.6	gacquisition	80
3-Oct-06 26-Jul-06	Acquire 60% interest in the Acquired the pus routes a	he years	60 100
20-301-00	Australia)		.00
10-Jul-06	Acquired 70% of Flightlink International (in UK) - first private hire business for Comfort	S\$1.43	70
10-May-0	Acquired private hire company Onward Travel Limited (in Edinburgh)	S\$1.87	100

Source: Company data

DOMESTIC OUTLOOK

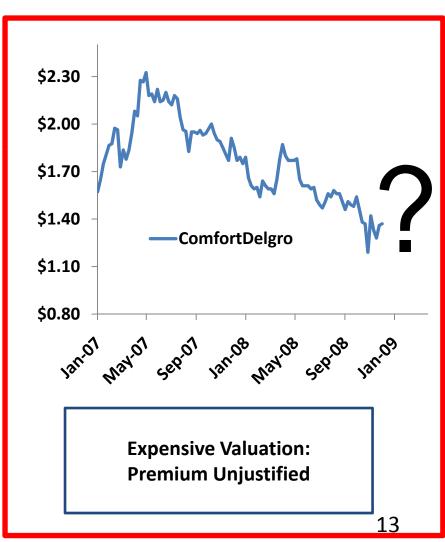
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Domestic: Earnings Depression Ahead International: Impetus for Growth Hindered



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	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E	
Total Revenue	3125.6	3136.4	3197.2	3291.1	3394.2	
Less: Operating Expenses	2583.9	2603.2	2656.6	2736.0	2818.7	
EBITDA	541.7	533.2	540.6	555.1	575.4	
Less: Depreciation & Amortization	263.7	263.5	268.6	276.5	285.1	
EBIT	278.0	269.7	272.1	278.7	290.3	296.1
*(1-Tax Rate)	228.0	221.2	225.8	231.3	241.0	245.8
Add: Depreciation & Amortization	263.7	263.5	268.6	276.5	285.1	
Less: CAPEX	283.0	255.3	278.0	283.5	293.0	K
Less: Change in NOWC	-9.3	-7.2	-0.3	-0.5	-0.8	
Free Cashflow	218.0	236.6	216.6	224.7	233.9	194.1
Terminal Value						2799.9
Total =	218.0	236.6	216.6	224.7	233.9	2994.0

Revenue growth FY2009 at 0.5%, FY2010 to FY2012 at an average of 2.7%

Higher depreciation as more vehicle purchases and acquisitions are made

Average CAPEX per annum at \$280mil from FY2009 to FY2012

Present Value @ FY2008 \$2,677m

Add: FY2009 Cash & Securities 460m

Less: Total Debt 424m

Less: Minorities 420m

Equity Value \$2,293m

Total Outstanding Shares 2085.6m

Implied value per share \$1.10

**Terminal Growth: 2%** 

**Terminal ROIC: 9.5%** 

**WACC 9.1%** 

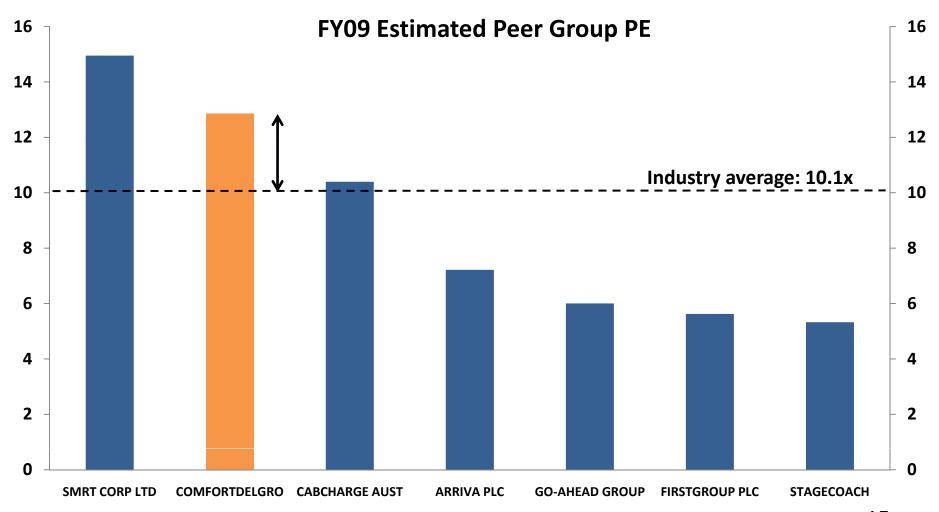
Discounted
Cash flow
Valuation
Model

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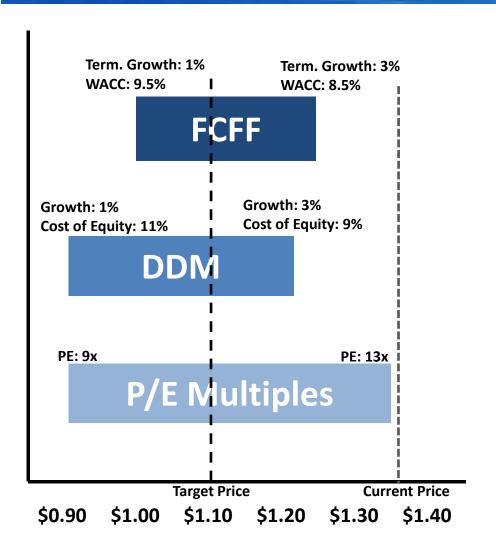


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Methodology	FY09 Target Price	<b>% Downside</b> (\$1.35 as of 27Mar09)
Free Cash Flow to Firm	\$1.10	18.5%
Dividend Discount Model	\$1.01	25.2%
Price Earning Multiples – Industry Peers	\$1.05	22.2%

**DOMESTIC INTERNATIONAL RISK REWARD INTRODUCTION VALUATION OUTLOOK STRATEGY ANALYSIS** Likelihood? Justification of likelihood Impact on earnings? Medium Lost previous rail bid despite being the hot contender Winning Bid of **Domestic Events** Negligible Rail line only begins operation in FY2013 **New Rail Line -**Historically rail took at least 3 years to be profitable **Downtown Line** NPV impact limited by time horizon and uncertainties High Government will begin deregulation in mid-09 **Deregulation of** Double edged sword More players will be introduced into bus market **Bus Routes** Incumbent will fight to retain their bus routes Full effect of de-regulation will only be seen after 2011 Low Global economies in deep recession International Events **Early Global** Consensus view that economy will only pick up >FY2009 **Economic** >8% UK and Singapore taxi business might pick up, favourable Recovery FX movement might occur Low Protectionist government policies in downturn More **Cumbersome approval process of regulators Acquisition** Indeterminate Takes time to be profitable through inorganic growth **Deals Available** 

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### Conclusion

Domestic Earnings Depression Ahead

Momentum for International Growth Impeded



Expensive Valuation: Premium Unjustified

### Dangers Lurking Beneath Commuter Cheers

- Three different valuation approaches suggest further downside of 18-25% from current levels
- SELL reiterated
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   based on DCF FCFF
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## Appendix

#### **Presentation**

Introduction

#### Domestic Outlook

- -Headwinds in Bus
- -Taxi Margin Erosion
- -Immaterial Rail

**Operations** 

*International Strategy* 

- •UK Earnings Pressure
- Australia's Position
- China's Regulation
- •M&A Growth Impeded

**Valuation** 

Valuation Summary
Risk Reward Analysis

### **Valuation Model**

- FCFF Model
- •DDM Model
- Relative Valuation

#### **Pro-Forma**

- Revenue Assumptions
- Sensitivity Analysis
- •Financial Ratios
- EPS Analysis & Estimates
- •Key Projection Trends
- WACC Calculation

#### **Financial Statements**

- •Income Statement
- Balance Sheet
- Statement of Cashflow

### **Relative Valuation**

- -CD vs. SMRT
- -CD Valuation in Recession
- -Comfort Vs. Singapore Indices

### **Further Analysis**

**Domestic Analysis** 

- -Bus Ridership
- -Train Ridership Cannibalization
- -Taxi Ridership in Downturn
- -Impact of Singapore Budget

International Analysis

- -Overseas Earnings Analysis
- -Unprecedented Kefford Deal
- -M&A Timeline

**Company Analysis** 

- -Management Outlook
- -Management Missteps
- -Ownership of ComfortDelgro
- -Management Profile

Scenario Analysis

- -Scenario (A) Near Term Recovery
- -Scenario (B) Acquisitions
- -Oil Sensitivity Analysis
- -Revenue Breakdown

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Implied value per share \$1.10

**Terminal Growth: 2%** 

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Model

# **Key Assumptions for Singapore Revenue Projection**

	FY2006A	FY2007A	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E
Singapore:							
SBS Bus Daily Ridership (mil)	2.1	2.2	2.30	2.39	2.46	2.53	2.58
Ave Fare per Passenger per Tri	0.72	0.75	0.75	0.74	0.73	0.73	0.74
SBS Bus Revenue (mil)	546.80	590.00	633.00	641.86	654.51	670.87	691.13
Total Taxi Fleet	14800	15000	16359	16768	17103	17274	17447
Daily Revenue Per Taxi	95	102	103	105	108	110	110
Annual Taxi Revenue (mil)	513.19	557.00	615.00	643.37	676.13	696.28	703.24
NEL Daily Ridership (mil)	0.27	0.31	0.34	0.38	0.41	0.43	0.46
Ave Fare Per Passenger per Tri	0.78	0.81	0.82	0.80	0.79	0.79	0.80
Annual NEL Revenue (mil)	76.60	90.50	101.50	110.84	118.51	125.62	133.22
Other Revenue (mil)	402.71	367.30	439.10	443.49	447.93	452.41	456.93
Total Singapore Revenue	1539.3	1604.8	1788.60	1839.56	1897.07	1945.17	1984.52
Singapore Operating Profit	184.90	193.20	146.37	143.49	147.97	151.72	156.78

- Launch of circle line in FY2010
- Bus ridership increase 4% as more passengers rely on public transport during recession
- Changes in fee structure
- Changes in bus planning system from long haul to feeder
- Idle rates at 3% throughout
- Shift from Toyota Crown (\$95) to Hyundai hybrid (\$104) and limos
- Competitors vying for taxi drivers
- Strong growth momentum projected for NEL → FY09E 12% growth
- PTC rebates for commuters
- 1% growth for support divisions
- 40% Fuel costs hedged for FY2009

## **Key Assumptions for UK Revenue Projection**

### FY2006A FY2007A FY2008A FY2009E FY2010E FY2011E FY2012E

United Kingdom:							
Total Bus Routes	93	95	95	96	97	98	100
Contracted Fee per Route	7	7.5	6.6	5.94	5.64	5.64	5.70
Metroline Revenue (mil)	650.4	723.1	627.0	569.9	546.9	552.3	569.0
Total Taxi Fleet	3500	3500	3500	3395	3327	3327	3327
Taxi Revenue (mil)	238.6	258.2	225.4	202.86	198.80	198.80	198.80
Total UK Revenue (mil)	889.00	981.30	852.40	772.80	745.66	751.13	767.81
UK Operating Profit (mil)	60.40	75.10	43.67	42.50	37.28	33.50	34.55

- Harder to secure further bus routes contract due to increasing regulation
- Pound expected to depreciate by 10% by FY09, management pessimistic about outlook
- Cost plus basis of contracts
- Taxi fleet expected to remain constant due to sluggish UK economy
- Management projects declining corporate contracts
- Impact of depreciating cable on the taxi revenue

# Key Assumptions for Revenue Projection of China, Australia & other Countries

	FY2006A	FY2007A	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E
China:							
Total Taxi Fleet	7800	8500	9100	9464	9937	10434	11060
Average Taxi Revenue	11200	12500	12870	13385	14054	14757	15495
Total Bus Fleet	2400	2600	2900	3103	3320	3586	3873
Annual Revenue Per Vehicle	18500	18700	18900	19089	19280	19665	20059
Other Revenue (mil)	56	62	69	69	69	70	70
Total China Revenue (mil)	187.90	216.47	240.93	254.91	272.67	294.49	319.06
China Operating Profit (mil)	42.40	40.90	52.60	50.98	53.17	57.43	60.62
Australia:							
Total Bus Routes	123	129	136	160	167	175	186
Annual Fare per Route	1.07	1.38	1.49	1.42	1.43	1.46	1.49
Total Australia Revenue (mil)	131.6	177.9	203.1	227.68	239.15	256.13	276.93
Australia Operating Profit (mil)	17.45	25.40	35.20	32.56	33.48	35.86	38.22
Other Countries Revenue (mil)	14.00	13.00	12.30	11.7	11.5	11.5	11.5
Other Countries Operating Prof	0.25	0.20	0.16	0.18	0.17	0.17	0.17
Total Revenue	2761.80	2993.47	3097.33	3106.64	3166.00	3258.38	3359.77
<b>Total Operating Profit</b>	305.40	334.80	289.10	269.70	272.08	278.68	290.34

- China to clamp down on illegal taxi
   drivers → inorganic growth forward
- Ave. top line growth projected at7.3% partly due to appreciating CNY
- Kefford acquisition to add additional4% to earnings BUT
- Aussie expected remain weak
- Cost plus basis structure
- Management project decline in Malaysia
- Vietnam and others countries to maintain earnings

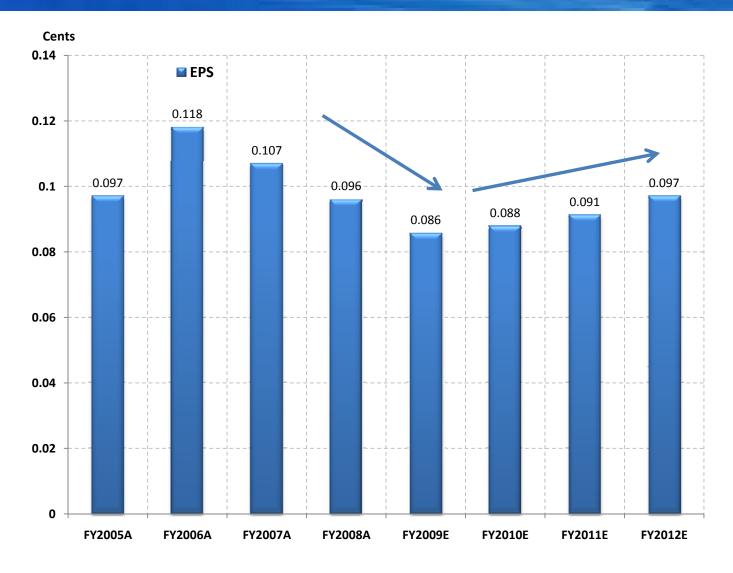
## **Key projection trends**

FY2007A	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E
8.0%	3.6%	0.3%	1.9%	2.9%	3.1%
9.6%	-17.0%	-3.0%	0.9%	2.4%	4.2%
-8.8%	-10.3%	-10.8%	2.6%	3.7%	6.5%
-9.4%	-10.3%	-10.8%	2.6%	3.7%	6.5%
41.8%	-29.7%	8.5%	-8.4%	3.7%	4.1%
13.4%	11.4%	10.0%	9.2%	8.6%	8.2%
4.3%	11.5%	2.8%	3.1%	2.5%	2.0%
12.0%	8.2%	7.8%	7.8%	7.8%	7.9%
10.4%	-13.1%	-9.3%	-3.5%	0.7%	2.2%
7.7%	5.1%	5.5%	5.0%	4.5%	4.5%
15.2%	11.3%	5.8%	7.0%	8.0%	8.3%
18.9%	21.8%	20.0%	19.5%	19.5%	19.0%
35.2%	14.2%	12.1%	5.0%	7.1%	8.1%
14.3%	17.3%	14.3%	14.0%	14.0%	13.8%
	8.0% 9.6% -8.8% -9.4% 41.8% 13.4% 4.3% 12.0% 10.4% 7.7% 15.2% 18.9%	8.0% 3.6% 9.6% -17.0% -8.8% -10.3% -9.4% -10.3% 41.8% -29.7% 13.4% 11.4% 4.3% 11.5% 12.0% 8.2% 10.4% -13.1% 7.7% 5.1% 15.2% 11.3% 18.9% 21.8%	8.0%       3.6%       0.3%         9.6%       -17.0%       -3.0%         -8.8%       -10.3%       -10.8%         -9.4%       -10.3%       -10.8%         41.8%       -29.7%       8.5%         13.4%       11.4%       10.0%         4.3%       11.5%       2.8%         12.0%       8.2%       7.8%         10.4%       -13.1%       -9.3%         7.7%       5.1%       5.5%         15.2%       11.3%       5.8%         18.9%       21.8%       20.0%         35.2%       14.2%       12.1%	8.0%       3.6%       0.3%       1.9%         9.6%       -17.0%       -3.0%       0.9%         -8.8%       -10.3%       -10.8%       2.6%         -9.4%       -10.3%       -10.8%       2.6%         41.8%       -29.7%       8.5%       -8.4%         13.4%       11.4%       10.0%       9.2%         4.3%       11.5%       2.8%       3.1%         12.0%       8.2%       7.8%       7.8%         10.4%       -13.1%       -9.3%       -3.5%         7.7%       5.1%       5.5%       5.0%         15.2%       11.3%       5.8%       7.0%         18.9%       21.8%       20.0%       19.5%         35.2%       14.2%       12.1%       5.0%	8.0%       3.6%       0.3%       1.9%       2.9%         9.6%       -17.0%       -3.0%       0.9%       2.4%         -8.8%       -10.3%       -10.8%       2.6%       3.7%         -9.4%       -10.3%       -10.8%       2.6%       3.7%         41.8%       -29.7%       8.5%       -8.4%       3.7%         13.4%       11.4%       10.0%       9.2%       8.6%         4.3%       11.5%       2.8%       3.1%       2.5%         12.0%       8.2%       7.8%       7.8%       7.8%         10.4%       -13.1%       -9.3%       -3.5%       0.7%         7.7%       5.1%       5.5%       5.0%       4.5%         15.2%       11.3%       5.8%       7.0%       8.0%         18.9%       21.8%       20.0%       19.5%       19.5%         35.2%       14.2%       12.1%       5.0%       7.1%

# **Financial Ratios**

Profitab	ility Ratio	FY2004A	FY2005A	FY2006A	FY2007A	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E
ROA		7.9%	7.6%	7.9%	6.7%	6.0%	5.0%	4.8%	4.7%	4.7%
ROE		15.6%	15.4%	17.0%	15.0%	12.9%	10.2%	9.4%	8.7%	8.3%
Gross Prof	fit Margin	28.1%	25.5%	19.9%	20.0%	17.3%	17.0%	16.9%	16.9%	17.0%
Operating	Profit Margin	16.0%	14.2%	10.9%	11.1%	8.9%	8.6%	8.5%	8.5%	8.6%
Net Margi	in	9.5%	8.9%	8.8%	7.4%	6.4%	5.7%	5.7%	5.8%	6.0%
ROIC		10.8%	14.2%	12.5%	13.4%	11.4%	10.0%	9.2%	8.6%	8.2%
	Du Pont Ratio			FY2006A	FY2007A	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E
	ROE		17.0%	15.0%	12.9%	10.2%	9.4%	8.7%	8.3%	
	Op Margin (EBIT/Sales)		10.9%	11.1%	8.9%	8.6%	8.5%	8.5%	8.6%	
	Capital Turnover (Sa	ales/Assets)		90.5%	91.0%	93.3%	88.6%	84.5%	81.4%	78.8%
	Financial Cost ratio	(PBT/EBIT)		118.1%	99.9%	108.0%	99.7%	101.4%	102.7%	104.9%
	Financial Structure I	Ratio (Assets/Com	Equity)	214.0%	223.7%	215.3%	203.1%	193.7%	185.0%	175.9%
	Tax Effect ratio (Net	t Profit/PBT)		67.8%	66.7%	66.6%	66.4%	66.4%	66.4%	66.4%
	LEVERAGE RATIOS			FY2006A	FY2007A	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E
	Debt/Common Equi	ity		28.1%	32.0%	26.5%	24.3%	22.6%	21.2%	19.8%
	LT Debt/Common E	-		14.1%	21.1%	15.8%	14.8%	14.0%	13.3%	12.7%
	Debt/Asset			13.1%	14.3%	12.3%	12.0%	11.6%	11.3%	11.1%
	Equity/Asset			46.7%	44.7%	46.4%	49.2%	51.4%	53.4%	55.8%
	<b>Dividend Payout</b>			74.5%	82.0%	53.9%	50.0%	50.0%	50.0%	50.0% <b>25</b>

# **Earnings Per Share**



- EPS contracted 10.3% for FY08
- Further contraction of 10.8% for FY09 as economy bottoms
- Ave. EPS 4.3% growth for FY10, FY11 & FY12
- ■Against backdrop of 9% WACC

## **Consensus Earnings Estimates**



## **Consensus Analyst Recommendations**



## **Capital Expenditure & Non Cash Working Capital**

Add: Depreciation & Amortization

Less: CAPEX

Less: Change in NOWC

FY2008A	FY2009E	FY2010E	FY2011E	FY2012E
263.7	263.5	268.6	276.5	285.1
283.0	255.3	278.0	283.5	293.0
-9.3	-7.2	-0.3	-0.5	-0.8

Modest change in non cash working capital due to nature of the transportation business model

- Although management intends to pursue inorganic growth, they remain vague on the acquisition criteria, expected capex or any other yardstick
- Historically, capex around \$250mn to \$350mn

### **Equipment Overhaul**

- \$427 mil in replacing 40% of Scania buses
- Selective catalytic reduction system (UK)
- Leak detection systems installation
- Upgrading taxis to Euro IV compliant (SG)
- Phasing out Toyota crown to Hyundai Sonata

### **Acquisitions & Licenses**

- \$96.75mil cash for Kefford deal (\$147mn)
- \$16.2mil Jia Run Taxi
- \$50mil per annum on acquisitions
- \$2mil Merseyside Radio Meter Cabs
- \$4mil \$10mil of licenses per annum

## **WACC - Calculations**

### **Key Inputs:**

<u>Links:</u>

-Risk

-Beta

-Debt

-Equity1

-Equity2

Risk Free Rate: 3.68%

Using historical 10year SGS bonds

Adjusted Beta: 0.904

Regressing Comfort returns over STI

WACC: 9.07%

Cost of Debt: 5.58%

Synthetic AAA rating

Cost of Equity: 9.71%

Equity risk premium 6.5%

## Risk Free Rate

Risk Free Rate (Using 10Y SGS Bon	d)
1996	4.80%
1997	4.40%
1998	4.48%
1999	4.56%
2000	4.09%
2001	3.97%
2002	2.55%
2003	3.75%
2004	2.58%
2005	3.21%
2006	3.05%
2007	2.68%
2008	*2.05%
Average	3.68%

2008 risk free rate excluded

# Calculation of Beta

CD SP Equity	Price	Return	STI Index	Price	Return		Regression Method:
20/11/2003	0.6809	0.0397	20/11/2003	1707.46	-0.0537	Beta	0.856
21/11/2003	0.7085	0.0000	21/11/2003	1618.17	0.0387	<b>Adjusted Beta</b>	0.904
28/11/2003	0.7085	0.0129	28/11/2003	1681.97	0.0111		
5/12/2003	0.7177	0.0064	5/12/2003	1700.78	-0.0035		
12/12/2003	0.7223	-0.0064	12/12/2003	1694.82	-0.0127		
19/12/2003	0.7177	0.0379	19/12/2003	1673.45	0.0132		
26/12/2003	0.7454	0.0244	26/12/2003	1695.64	0.0368		
2/1/2004	0.7638	0.0865	2/1/2004	1759.21	0.0267		
9/1/2004	0.8328	0.0998	9/1/2004	1806.83	-0.0086		
16/1/2004	0.9202	0.0000	16/1/2004	1791.44	0.0314		
23/1/2004	0.9202	-0.0888	23/1/2004	1848.67	-0.0194		
30/1/2004	0.842	0.0323	30/1/2004	1813.24	-0.0025		
6/2/2004	0.8696	-0.0268	6/2/2004	1808.74	0.0094		
13/2/2004	0.8466	-0.0331	13/2/2004	1825.74	0.0145		
20/2/2004	0.819	0.0599	20/2/2004	1852.36	-0.0020		
27/2/2004	0.8696	0.0157	27/2/2004	1848.66	-0.0057		
5/3/2004	0.8834	0.0358	5/3/2004	1838.24	-0.0295		
12/3/2004	0.9156	0.0442	12/3/2004	1784.72	-0.0003		
19/3/2004	0.957	0.1005	19/3/2004	1784.16	-0.0050		
26/3/2004	1.0582	0.0257	26/3/2004	1775.19	0.0304		
2/4/2004	1.0858	-0.0085	2/4/2004	1829.98	0.0094		
9/4/2004	1.0766	0.0253	9/4/2004	1847.2	-0.0247		
16/4/2004	1.1042	0.0083	16/4/2004	1802.07	0.0085		
23/4/2004	1.1134	0.0164	23/4/2004	1817.47	-0.0129		22
30/4/2004	1.1318	-0.0415	30/4/2004	1794.17	0.0003		32

# Calculation of Adjusted Cost of Debt

	2008	2007	2006	2005	2004	4 2003
Interest Expenses	27.40	23.10	22.70	22.70	17.60	22.30
Short Term Debt	166.60	161.9	201.7	408.7	179.6	5 134.5
Long Term Debt	245.30	312.6	203.3	109	252.7	7 317.7
Total Debt	411.90	474.50	405.00	517.70	432.30	452.20
Cost of Debt	6.65%	4.87%	5.60%	4.38%	4.07%	4.93%
Average Cost of debt	5.09%					
				24-F	24-Feb-09 Mc	
Adjusted Cost of Debt	5.58%			T. 4		0 160/

24-Feb-09	Moody's
BAA	8.16%
A	6.54%
AA	6.19%
AAA	5.58%

# Calculation of Cost of Equity & WACC

Cost of Equity (CAP	M Model)
Risk Free	3.68%
Beta	0.904
Market Risk Premium	6.6%
Cost of Equity	9.71%

Key Inputs	
Risk Free Rate Corporate Tax Rate	3.68% 17%
Shares outstanding (mil)	2085.64
Adjusted Cost of Debt Current Stock Price	5.58% \$1.35
Cost of Equity	9.71%
Debt ratio	12.60%
Equity ratio	87.40%
WACC	9.07%

# Country weighted cost of equity

Country	Cost of Equity	Weight
Singapore	9.7%	50
UK	9.8%	25
China	12%	15
Australia	10%	10
Total cost of equity	10.1%	

Adjusted WACC: 9.53%

Current WACC: 9.07% (Using Country Weight will depress valuations further)

## **Sensitivity Analysis – Terminal Growth vs. WACC**

		Terminal Growth					
		1.0%	1.5%	2.0%	2.5%	3.0%	3.5%
	<b>7.5%</b> \$	1.38 \$	1.41 \$	1.45 \$	1.49 \$	1.54 \$	1.60
	<b>8.0%</b> \$	1.27 \$	1.29 \$	1.32 \$	1.34 \$	1.37 \$	1.41
	<b>8.5%</b> \$	1.18 \$	1.19 \$	1.21 \$	1.22 \$	1.24 \$	1.26
WACC	<b>9.0%</b> \$	1.09 \$	1.10 \$	1.11 \$	1.12 \$	1.13 \$	1.14
	<b>9.5%</b> \$	1.02 \$	1.02 \$	1.03 \$	1.03 \$	1.04 \$	1.04
	<b>10.0%</b> \$	0.95 \$	0.96 \$	0.96 \$	0.96 \$	0.96 \$	0.96
	<b>10.5%</b> \$	0.90 \$	0.89 \$	0.89 \$	0.89 \$	0.89 \$	0.88

### **Income Statement**

#### **Income Statement Pro Forma**

	FY2006A	FY2007A	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E		FY2006A	FY2007A	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E
Sales Revenue Breakdown:															
Revenue	2761.80	2980.80	3097.30	3106.64	3166.00	3258.38	3359.77								
Other Revenue	31.30	35.80	28.30	29.72	31.20	32.76	34.40								
Total Revenue	2793.10	3016.60	3125.60	3136.35	3197.20	3291.14	3394.16								
Staff Costs	862.90	950.70	945.40	947.52	965.63	1010.10	1075.12	Staff/Rev	31.24%	31.89%	30.52%	30.50%	30.50%	31.00%	32.00%
Energy & Fuel costs	196.00	216.90	285.40	242.32	243.78	254.15	268.78	Fuel/Rev	7.10%	7.28%	9.21%	7.80%	7.70%	7.80%	8.00%
Depreciation & Amortization	249.50	269.10	263.70	263.45	268.56	276.46	285.11	DA Growth	8.93%	8.92%	8.44%	8.40%	8.40%	8.40%	8.40%
Material & Consumables	265.80	247.20	329.40	313.64	319.72	329.11	339.42	Mat/Rev	9.52%	8.19%	10.54%	10.00%	10.00%	10.00%	10.00%
Taxi Driver Benefits	80.60	66.60	77.70	85.47	89.74	71.79	68.21	en. Growth		-17.37%	16.67%	10.00%	5.00%	-20.00%	-5.00%
Road and Diesel Taxes	115.30	115.50	115.50	115.50	115.50	115.50	115.50	Constant							
Insurance & Accident Claims	77.10	96.10	105.70	119.18	121.49	128.35	132.37	Claims/Rev	2.76%	3.44%	3.78%	3.80%	3.80%	3.90%	3.90%
Repair and Maintenance	159.30	179.70	172.10	194.45	198.23	204.05	210.44	Repair/Rev	5.70%	6.43%	6.16%	6.20%	6.20%	6.20%	6.20%
Other Operating Expenses	481.20	540.00	552.70	585.11	602.46	622.94	608.88	Vehicle leasing costs, premise cost, payment for contracted services							
<b>Total Operating Expenses</b>	2487.70	2681.80	2847.60	2866.65	2925.12	3012.46	3103.83								
EBIT	305.40	334.80	278.00	269.70	272.08	278.68	290.34								
Interest Income	35.60	22.80	23.20	26.67	30.90	34.53	39.88	come/Cash	14.98%	7.16%	5.68%	5.80%	5.80%	5.80%	5.80%
Interest Expense	22.30	23.10	27.40	27.57	27.10	27.03	25.56	ost of Debt	5.51%	4.87%	6.65%	6.50%	6.20%	6.00%	5.50%
Exceptional Item	42.10	0.00	26.50	0.00	0.00	0.00	0.00								
EBT	360.80	334.50	300.30	268.81	275.88	286.18	304.65								
Taxation	71.00	61.20	51.10	45.70	46.90	48.65	51.79	Tax Rate:			18%	17%	17%	17%	17%
Minority Interest	45.20	50.30	49.10	44.62	45.80	47.51	50.57	MI	20%						
Net income	244.60	223.00	200.10	178.49	183.18	190.02	202.29								
Shares Outstanding (mil)	2072.30	2085.64	2085.64	2085.64	2085.64	2085.64	2085.64							37	
Earnings Per Share (\$)	0.118	0.107	0.096	0.086	0.088	0.091	0.097								

# **Balance Sheet**

#### **Balance Sheet Pro Forma**

	FY2006A	FY2007A	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E
Assets							
Current Assets							
Cash & Marketable Securities	237.60	318.30	408.30	459.85	532.71	595.41	687.52
Held For Trading Investments	173.10	94.60	42.00	42.00	42.00	42.00	42.00
Trade & Other Receivables	286.40	300.50	305.50	313.64	319.72	329.11	339.42
Inventories	44.70	50.50	51.80	53.32	54.35	55.95	57.70
Hedging Instruments	0.70	0.10	0.00	5.0	7.0	10.0	13.0
Total Current Assets	742.50	764.00	807.60	873.80	955.78	1032.47	1139.64
Non Current Assets							
Vehicles, premises and equipmen	1841.10	1966.90	1928.00	2021.49	2155.11	2298.91	2428.23
Long Term investments & Associa	147.10	129.40	158.70	170.00	170.00	170.00	170.00
Long Term Receivables	52.70	125.10	127.20	140.16	132.68	136.58	140.86
Taxi & Other Licences	215.50	235.70	249.10	264.05	279.89	296.68	314.48
Goodwill	84.70	94.90	81.00	85.00	85.00	85.00	85.00
Hedging Instruments	1.00	0.00	0.00	2.00	4.00	6.00	8.00
Total Assets	3084.60	3316.00	3351.60	3556.50	3782.46	4025.65	4286.21
Liabilities							
Current Liabilities							
Short Term Debt	201.70	161.90	166.60	166.60	166.60	166.60	166.60
Trade Payables	390.00	440.10	481.30	482.96	492.33	506.79	522.66
Other Current Liabilities	215.00	205.50	179.80	200.00	200.00	200.00	200.00
Total Current Liabilities	806.70	807.50	827.70	849.56	858.93	873.39	889.26
Non Current Liabilities							
Long Term Debt (w Finance Lease	203.30	312.60	245.30	257.57	270.44	283.97	298.16
Hedging Instruments	0.00	0.10	0.00	0.20	0.40	0.80	1.20
Deferred Tax Liabilities	130.30	127.70	121.00	100.00	100.00	100.00	100.00
Other Non Current Liabilities	114.30	169.00	180.90	170.00	180.00	180.00	150.00
<b>Total Non Current Liabilities</b>	447.90	609.40	547.20	527.77	550.84	564.77	549.36
Total Liabilties	1254.60	1416.90	1374.90	1377.32	1409.77	1438.16	1438.62
Equity attributes to shareholders	1441.30	1482.50	1556.80	1759.18	1952.69	2167.49	2427.59
Minority Interest	388.70	416.60	419.90	420.00	420.00	420.00	420.00
Total Equity	1830.00	1899.10	1976.70	2179.18	2372.69	2587.49	2847.59
Total liabilities & equity	3084.60	3316.00	3351.60	3556.50	3782.46	4025.65	4286.21

# Statement of Cash Flow

	St	atemen	to	of Cash	Flo	w						
		2007A		2008A		2009E	FY	2010E	FY	2011E	FY	2012E
Operating Activities:												
Profit before Tax	\$	334.50	\$	300.30	\$	268.81	\$	275.88	\$	286.18	\$	304.65
Adjustments												
Depreciation& Amortization (+)	\$	269.10	\$	263.70	\$	263.45	\$	268.56	\$	276.46	\$	285.11
Interest Expense (+)	\$	23.10	S	27.40	\$	27.57	\$	27.10	\$	27.03	\$	25.56
Interest Income (-)	\$	(22.80)	\$	(23.20)	-	(26.67)	-	(30.90)	\$	(34.53)		(39.88)
Gain on Exceptional Item	\$	-	\$	(26.50)		-	\$	-	\$	-	\$	-
Provision for impairment on Vehicles	\$	11.30	\$	9.60	\$	10.50	\$	9.80	\$	11.00	\$	10.20
Operating Activities before Change in WC	\$	615.20	\$	551.30	\$	543.66	\$	550.44	\$	566.14	\$	585.65
Adjust for changes in net working capital:												
Trade & Other Receivables	\$	(14.10)	\$	(5.00)	\$	(8.14)	\$	(6.09)	\$	(9.39)	\$	(10.30)
Inventories	\$	(5.80)	\$	(1.30)	\$	(1.52)	\$	(1.03)	\$	(1.60)	\$	(1.75)
Hedging Instruments	\$	0.60	\$	0.10	\$	(5.00)	\$	(2.00)	\$	(3.00)	\$	(3.00)
Short Term Debt	\$	(39.80)	\$	4.70	\$	-	\$	-	\$	-	\$	-
Trade Payables	\$	50.10	\$	41.20	\$	1.66	\$	9.37	\$	14.46	\$	15.86
Held-for-trading investments	\$	107.10	\$	59.90	\$	42.00	\$	20.15	\$	42.00	\$	42.00
Other Current Liabilities	\$	(9.50)		(25.70)		20.20	\$	-	\$	-	\$	-
Income Tax Paid	\$	(61.20)	\$	(51.10)		(45.70)		(46.90)	\$	(48.65)	\$	(51.79)
Net Cashflow from Operating Activities	\$	642.60	\$	574.10	\$	547.16	\$	523.94	\$	559.96	\$	576.67
Investing Activities												
(+) Proceeds from disposal of PP&E		116.10		86.40	\$	76.58	\$	77.84	\$	85.05	\$	102.55
<ul><li>(-) Purchase of PPE, License &amp; Bus Routes</li></ul>	\$	(345.10)	\$	(369.40)	\$	(331.83)	\$	(355.84)	\$	(368.55)	\$	(395.55)
Net Capex	\$	(229.00)	-	(283.00)		(255.25)		(278.00)				(293.00)
(+) Proceeds from Available for sale investmen	ts		\$	45.30	\$	48.10	\$	38.00	\$	28.00	\$	27.00
(-) Interest received	\$	(23)	\$	(23)		(27)		(31)	\$	(35)		(40)
Dividend Received	\$	8	\$	4	\$	6	\$	5	\$	4	\$	4
Net cash from Investing Activities	\$	(244.3)	\$	(256.6)	\$	(227.8)	\$	(265.9)	\$	(286.0)	\$	(301.9)
Financing Activities												
Incr/(Decr) in Common Equity	\$	39.10	\$	74.30	\$	202.38	\$	193.51	\$	214.80	\$	260.10
Incr/(decr) in Debt	\$	69.50	\$	(62.60)	\$	12.26	\$	8.87	\$	(36.06)	\$	(11.31)
Payment to Minority Interest	\$	(27.90)	\$	(3.30)	\$	(17.14)	\$	-	\$	-	\$	-
Finance Leases	\$	(110.00)	\$	(90.00)	\$	(108.00)	\$	(129.60)	\$	(155.52)	\$	(186.62)
Other Sources of Financing	\$	(50.00)	\$	(30.00)	\$	(160.49)	\$	(109.28)	\$	(112.40)	\$	(118.14)
Ordinary dividend paid	\$	(210.90)	\$	(107.80)	\$	(89.24)	\$	(91.59)	\$	(95.01)	\$	(101.14)
Interest Paid	\$	(23.10)	\$	(27.40)	\$	(27.57)	\$	(27.10)	\$	(27.03)	\$	(25.56)
Cash Flow from Financing Activities	\$	(313.30)	\$	(246.80)	\$	(187.80)	\$	(155.19)	\$	(211.23)	\$	(182.68)
Net Effect of Exchange rate changes in Subsidiari	<b>\$</b>	(4.30)	\$	19.30	\$	(80.00)	\$	(30.00)	\$	-	\$	-
Net Increase in Cash & Cash Equivalents	\$	80.70	\$	90.00	\$	51.55	\$	72.86	\$	62.70	\$	92.11
Cash at Beginning of Year	\$	237.60	\$	318.30	\$	408.30	\$	459.85	\$	532.71	\$	595.41
Cash at End of Year	\$	318.30	\$	408.30	\$	459.85	\$	532.71	\$	595.41	\$	687.52

### Dividend Discount Model

Base Case	Net Profit (S\$m)	Dividends to S/H (S\$m)					
FY03	133.9	18.4					
FY04	200.6	160.2					
FY05A	201.9	165.2					
FY06A	244.6	157.4					
FY07A	223.0	210.1					
FY08A	200.1	110.5					
FY09e	191.5	105.7					
FY10e	214.2	118.3					
FY11e	225.9	124.8					
FY12e	238.7	131.8					
FY13e	241.1	133.2					
FY14e	243.5	134.5					
FY15e	245.9	135.8					
FY16e	248.4	223.6					
Ter	2508.9						

ASSUMPTIONS AND TARGET PRICE										
	Worst Case	Base Case	Best Case							
Cost of Equity	10.0%	9.7%	9.0%							
Initial 5-year Growth	1.0%	2.0%	3.0%							
Terminal Growth	1.0%	2.0%	3.0%							
Terminal ROE	10.0%	10.0%	10.0%							
1 yr Price Target	0.94	1.01	1.18							

Dividend payout ratio decreased from 85% to 50% in FY2008

### **Relative Valuation**

#### **Peer Valuation Table**

Name	IFORTDE RO CO	_	SMRT RP LTD	 RSTGRO JP PLC	 AGECOAC I GROUP	A	ARRIVA PLC	G	GO-AHEAD GROUP	NA	ATL EXPRESS GRP	ABCHARGE AUSTRA	Industry Ave.
Price (LC)	\$ 1.35	\$	1.60	\$ 267.50	\$ 119.50	\$	393.25	\$	1,028.00	\$	188.00	\$ 6.04	
Market Cap 'mil (USD)	\$ 1,867	\$	1,608	\$ 1,876	\$ 1,254	\$	1,137	\$	643	\$	418	\$ 503	
ROE (%)	13.2		22.8	18.7	84.1		15.0		62.2		23.4	24.5	35.8
FY09 PE(x)	13.0		14.4	7.8	5.6		7.5		22.2		2.2	11.2	10.1

Source: Bloomberg Estimates

Industry Average Fwd P/E	10.1	Target	: Price
Crystal Research Est. EPS	\$ 0.086	\$	0.87
Current EPS	\$ 0.096	\$	0.97
Bloomberg's E.EPS	\$ 0.104	\$ (	1.05

Bloomberg Mean Est. EPS

• We use an independent est. EPS and the industry average P/E to arrive at a TP of \$1.05.

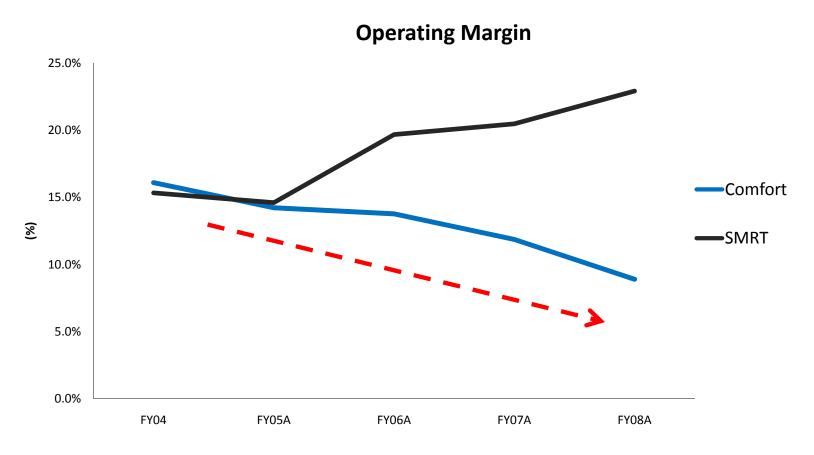
# Comfort vs. SMRT - Dupont

	FYO	<u> 16A</u>	<u>FY(</u>	<u> </u>	<u>FY08A</u>		
	Comfort	SMRT	Comfort	SMRT	Comfort	SMRT	
5-factor Dupont							
ROE (%)	17.0%	17.7%	15.0%	21.2%	12.9%	22.1%	
Op Margin	13.8%	19.7%	11.9%	20.5%	8.9%	22.9%	
Capital Turnover	89.9%	51.4%	90.1%	53.9%	93.3%	55.8%	
Financial Cost ratio	94.0%	93.1%	93.2%	93.5%	108.0%	95.6%	
Financial Structure Ratio	213.1%	236.2%	223.3%	215.4%	215.3%	212.3%	
Tax Effect ratio	68.4%	79.3%	67.7%	95.2%	66.6%	85.3%	

Comfort trades at a comparable P/E to SMRT, however, ROE is **significantly lesser**.

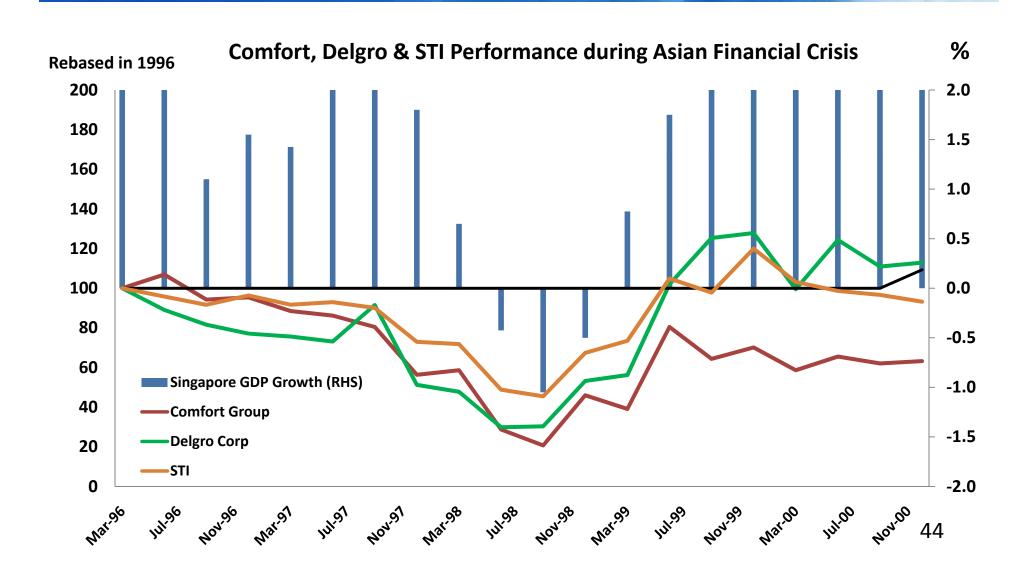
Reason: Comfort's Operating margin is much lesser than SMRT → Operating Margin on a downward trend

# Declining Operating Margin (Vs. SMRT)



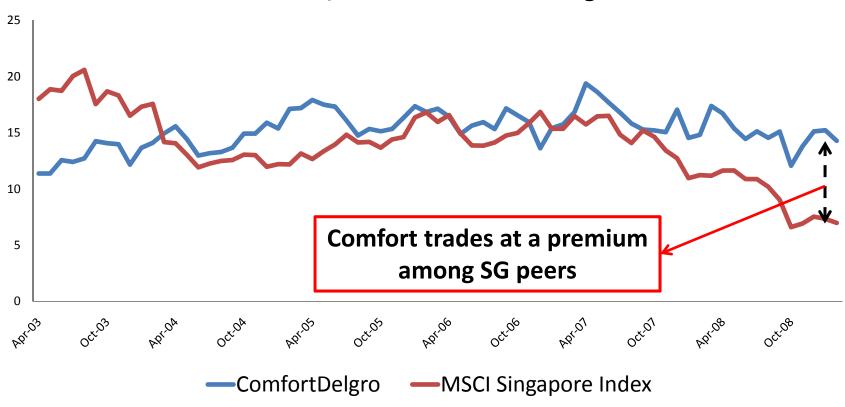
• Comfort faces declining operating margin due to its non-yield accretive acquisitions

# Defenseless During Downturn

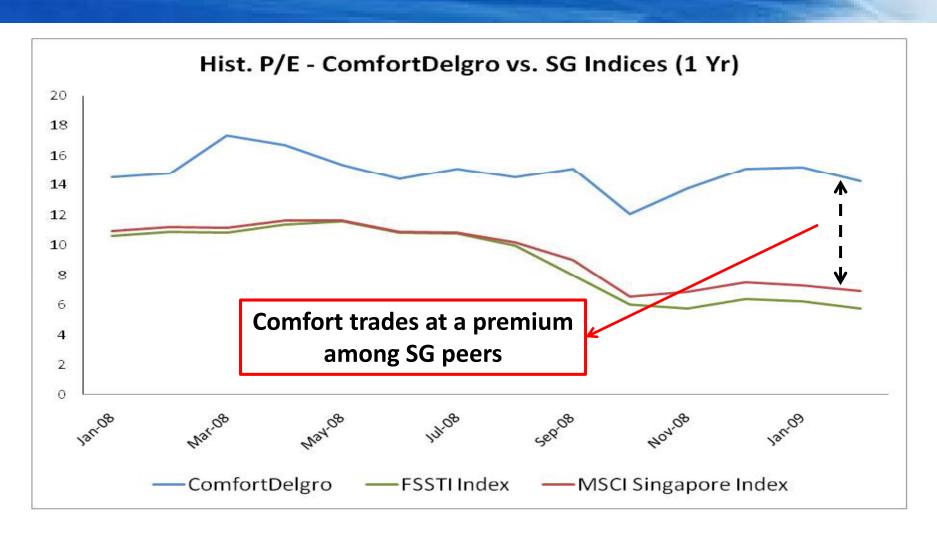


# Comfort P/E vs. MSCI Sg





## Comfort vs. STI, MSCI SG



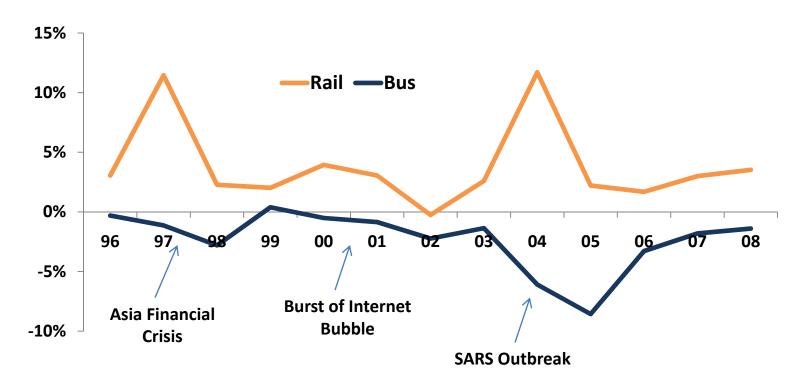
# Singapore Budget 2009

Savings (S\$ mn)	ComfortDelGro
(A) Waiver of special tax for un-hired taxis	3.7
(B) 30% road tax rebate (taxis) – passed on	8.1
(C) 30% road tax rebate (buses)	2.4
Sub-total savings (S\$ mn)	14.3
Estimated gains (S\$ mn) = (A) + (C)	6.2

<sup>→</sup> Gains of \$6.2 mil is factored into the FCFF model

# **Bus Ridership During Downturns**

#### **Singapore Bus and Rail Ridership**



Statistics have shown that during economic downturns, bus ridership will historically see low to negative YOY ridership growth

# Competition in Public Bus Market

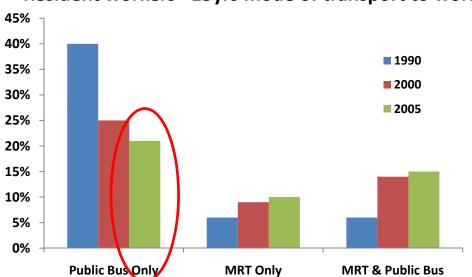
Con	Competitive tender for provision of bus services in Jurong Island, 2003											
No	Name of tenderer	Max fa	re charge/pax/tr	ip (S\$)								
		Routes #4+#5	Routes #4+#6	Routes #4+#7								
1	Transit Network Consortium	1.9	1.9	1.9								
2	SBS Transit	2.3	2.3	2.3								
3	Comfort Bus	2.8	2.8	2.8								
4	Trans-United Corporation	2.8	2.8	2.8								
5	Woodlands Transport Service	3.2	3.2	3.2								

Source: LTA

LTA called for tender to provide bus services to Jurong Island in 2000 and 2003. Although SBS won the first tender in 2000, the second tender was won by the most price-competitive private operator, Transit Network Consortium in 2003. Also, the existence of two other private competitors in the bid further illustrates the risk of latent challengers in this space.

# Trains Cannibalising Bus Ridership

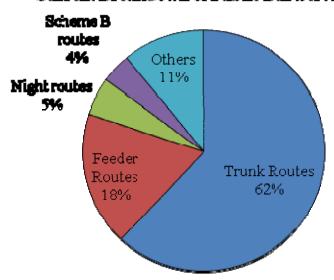
#### Resident workers >15yrs mode of transport to work



Based on population census in 2005, 40% of residents commute to work by bus, implying a huge potential pool of commuters that could shift to trains as their primary mode of transport.

Source: Department of Statistics

#### Current Breakdown of Public Bus Services

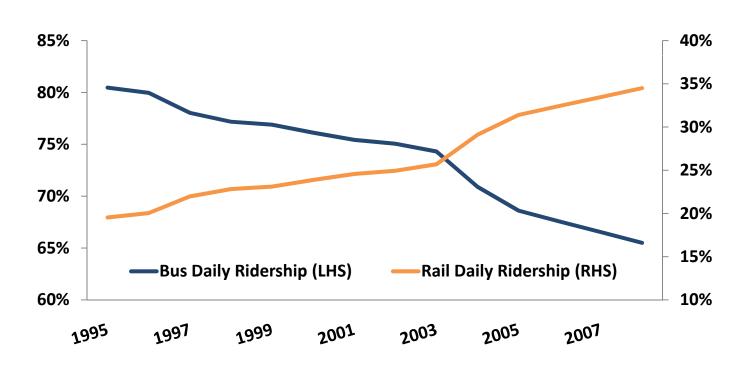


To transform bus infrastructure into a high-frequency feeder support model, LTA set to centralise bus-route planning and introduce competition in the near future.

We expect bundling and tendering of routes, to allow duplication of resources through competition 50

## Public Transport Ridership Share

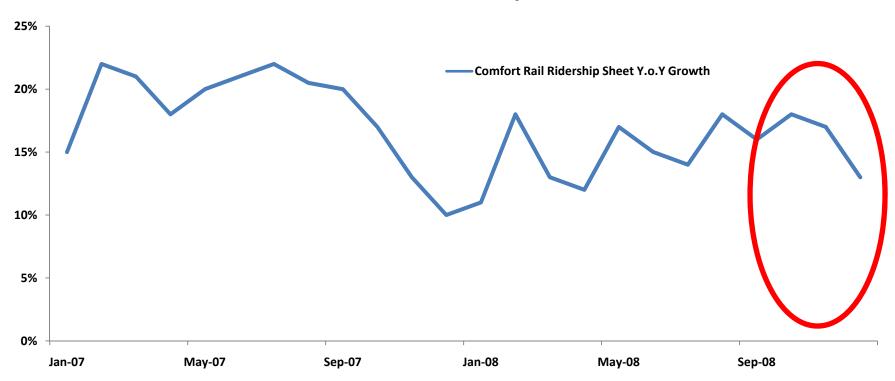
#### Singapore Bus & Rail Share of Public Transport Ridership



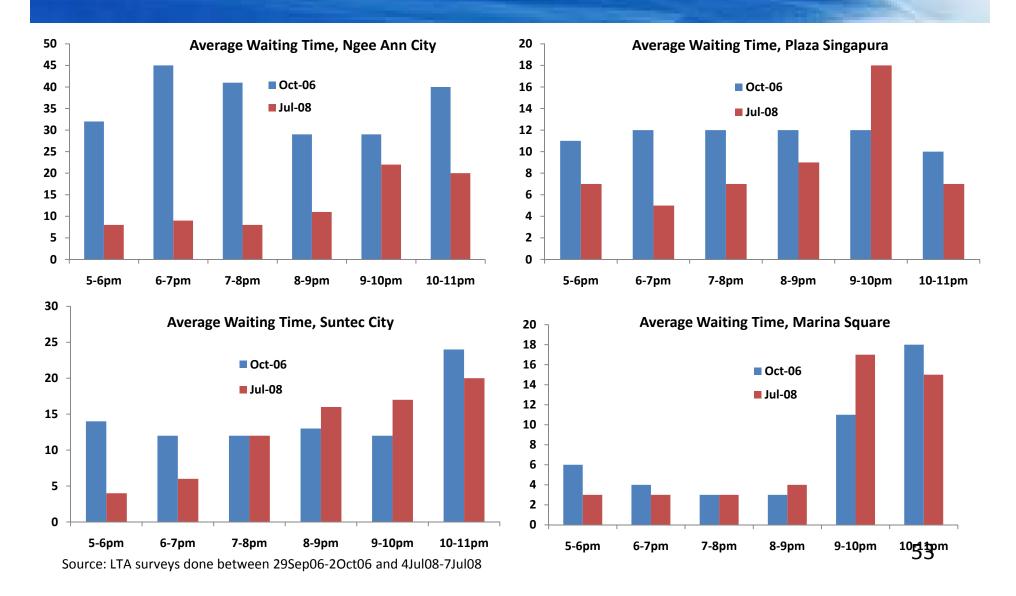
Source: LTA 51

### Rail Ridership Decreasing YOY Growth

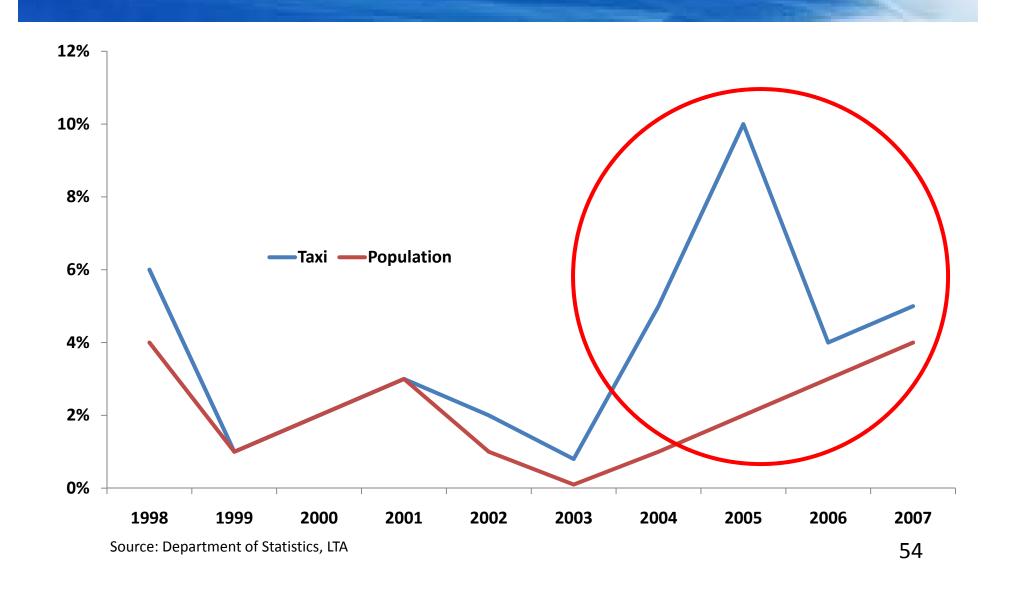
#### **Comfort Rail Ridership Growth**



# Taxi Ridership During Downturns



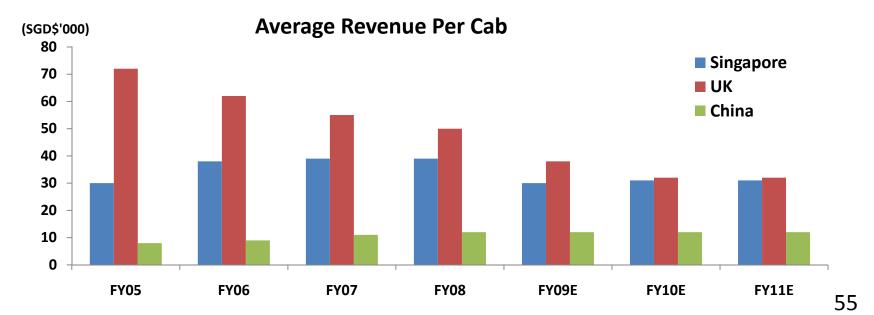
### Taxi Growth Outpaces Population Growth



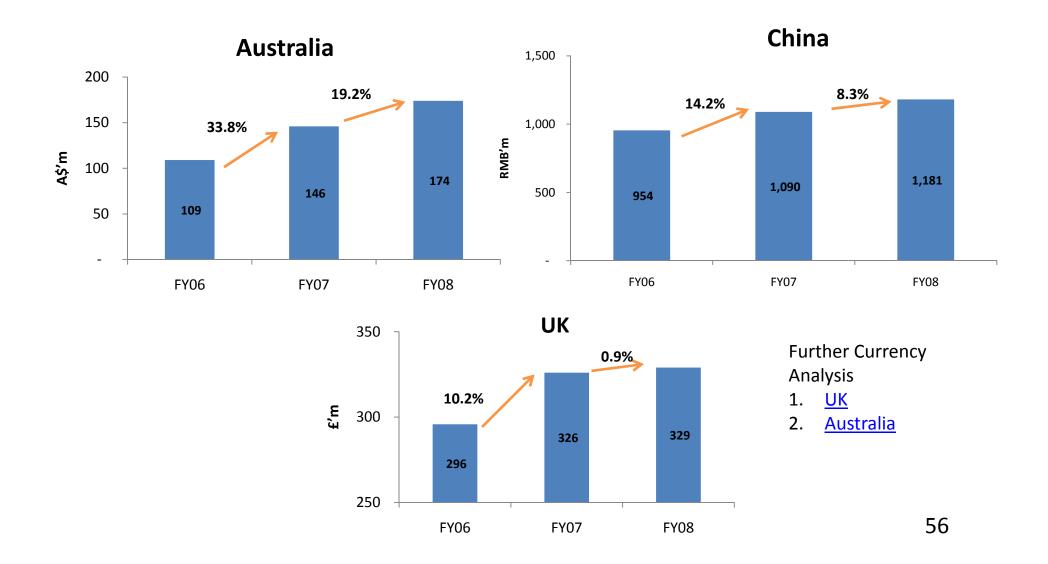
# Monthly Cost for Cab Drivers

Factors	CD	SMRT	SMART Cab	Premier
Rental/day	S\$95	S\$65	S\$82.50	S\$88
Diesel incentives	S\$1.18 errective px	S\$90 diesel	NA	15% discount @
		rebate/mth		Caltex
Monthly diesel cost (40	S\$1416	S\$1350	S\$1440	S\$1224
I/day @S\$1.20)				
Driver's monthly cost	S\$4266	S\$3300	S\$3915	S\$3864

Source: LTA (RSD), SMRT & SBST Annual Reports

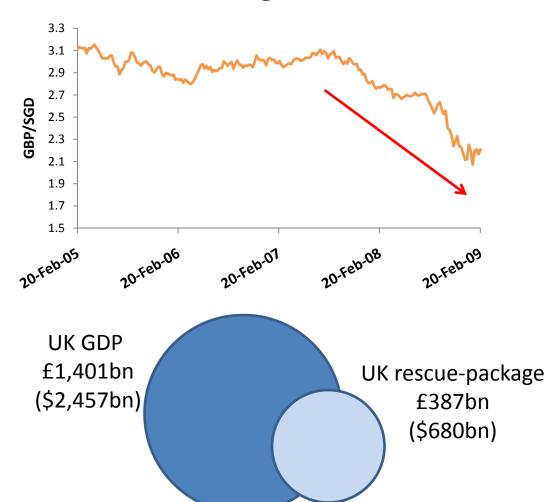


### Slowing growth in local currencies earnings



### Pound expected to depreciate further

#### **GBP** against **SGD**

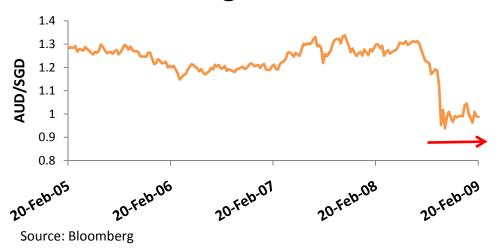


#### **REASONS**

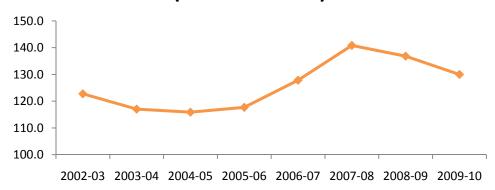
- UK government's 150bps rates cut followed another 100bps, signaling a dampening economic outlook
- British economy to contract by 1.6% in FY09
- UK rescue package 25% of GDP resulting in money-printing that pushes down interest rates (quantitative easing)

### Australian dollar expected to stay low

#### **AUD against SGD**



## Commodity Price Index in Australia (1997-98 = 100)

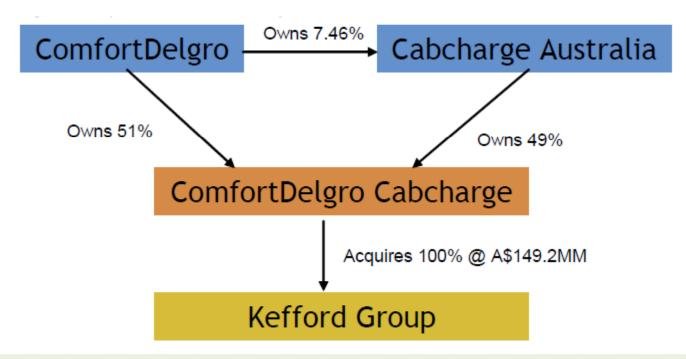


Source: ABARE Australia

#### **REASONS**

- ■Government inclination to use further interest rate cuts to stimulate the economy
- Latest 100bps interest rate cuts signal further downside as current interest rate stands at 3.25%
- Poor commodity outlook likely to persist for FY09 & FY10, putting pressure on AUD

### The Kefford Deal: Unjustified Cheers?



#### **Kefford Group Summary**

- Largest fleet operator in Victoria with 16% market share
- Operates a fleet of 328 buses spanning 66 routes under a newly renewed contract of 10 years
- Purchase consideration of A\$149million
- Subject to regulatory approval, Crystal Research estimates a 2-3% boost in forecasted earnings

### The Kefford Deal: Unjustified Cheers

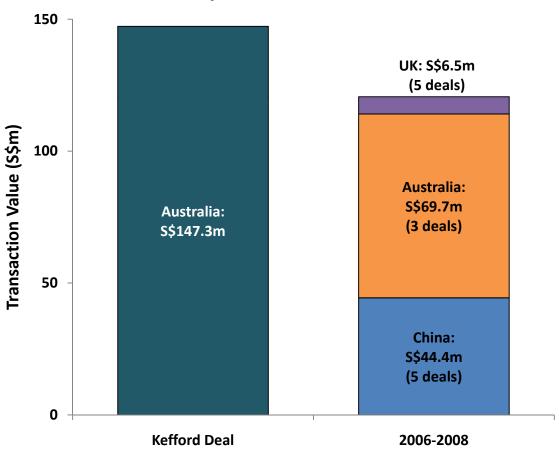
Acquisition	\$	149.2		
EBITDA (x)	\$	24.9		
Income (\$mil)	\$	9.3		
	CD's	Earnings	Cabc	harge AU
Cab Charge		51.00%		49.00%
Revenue	\$	4.74	\$	4.56
Cabcharge Australia				7.46%
			\$	0.34
Total (\$mil)	\$	5.08		
	_			
Revenue from Kefford	\$	5.08		2.28%

#### **Kefford's Acquisition**

- -Based on 6.4x EBITDA acquisition price, we arrive at EBITDA for Kefford at AU\$23.3/annum
- -Revenue Cashflow attributable to CD is AU\$11.47 after accounting for possible forex loss
- -Represents \$5mil to CD's bottom line and 2.28% of Net income FY07

# Kefford Deal is unprecedented

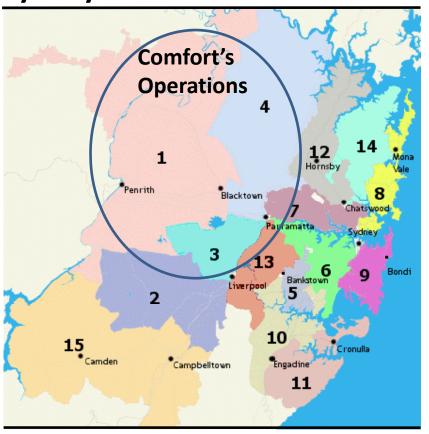
#### Overseas Acquisitions from 2006 - 2008



Source: Company Data

### Comfort operating Hillbus and Westbus

#### **Sydney**

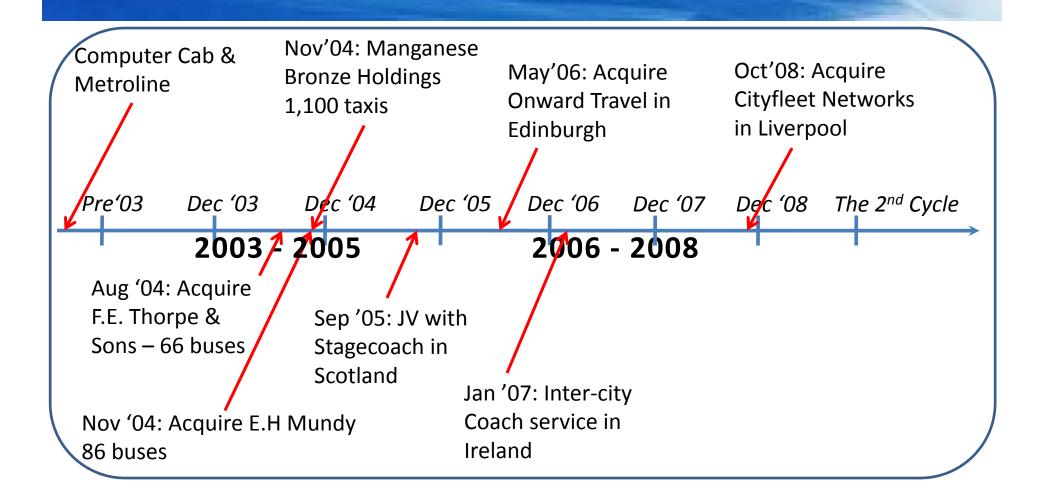


Operating Region	Operator
1	Busways Blacktown Westbus <sup>1</sup>
2	Interline Buses Busabout
3	Hopkinsons Metrolink Westbus <sup>1</sup> Buabout
4	Hillbus <sup>1</sup>
5	Punchbowl Buses
6 - 9	Sydney Buses
10	Veolia Transport NSW
11	Caringbah Buses
12	Shoreline
13	Veolia Transport NSW
14	Forest Coaches
15	Busways Campbelltown

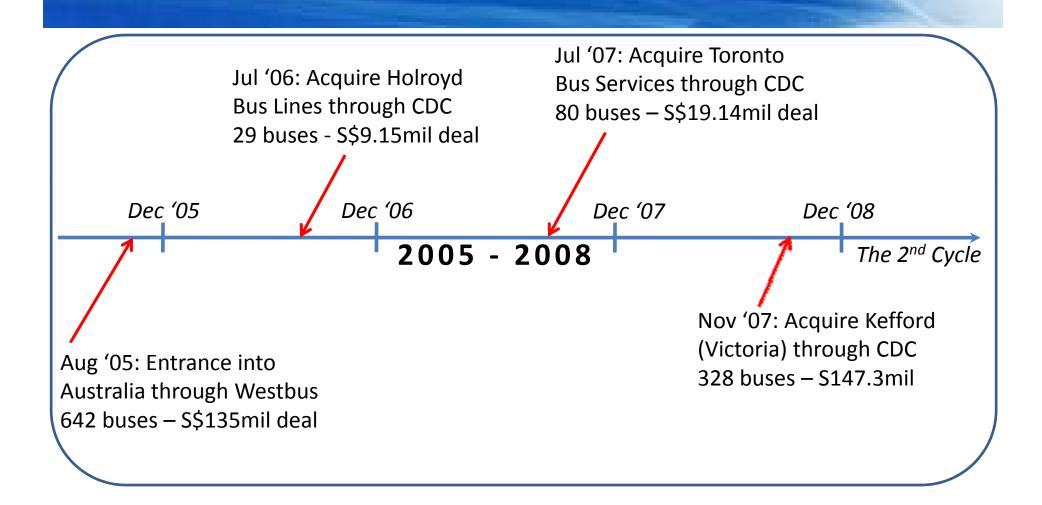
Source: Company Data, NSW Ministry of Transport

<sup>1</sup>Owned by ComfortDelgro

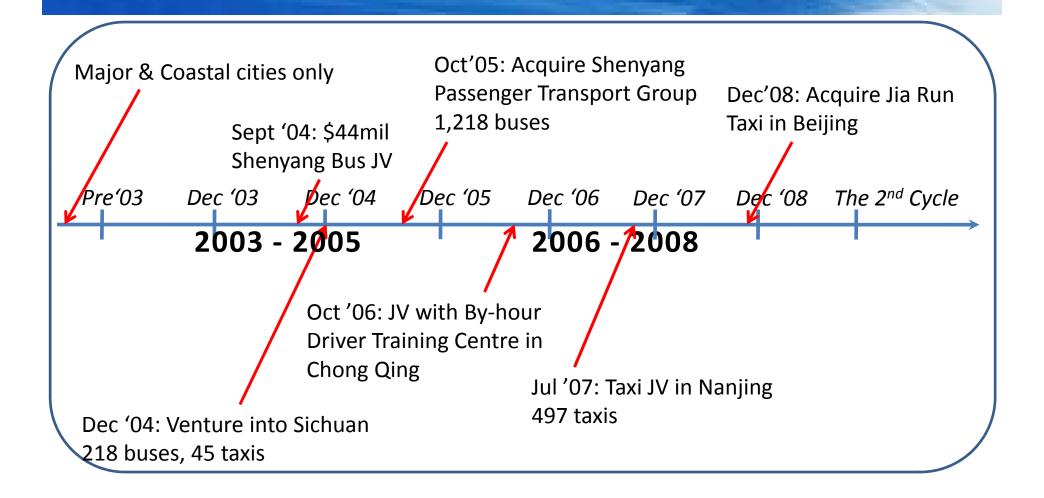
### Timeline of Activities in UK



### Timeline of Activities in Australia



### Timeline of Activities in China



# Scenario Analysis (A) – Near term global economic recovery

USA

UK

Australia

- GDP shrank 6.2% in 4Q 2008 most since 1982
- Weekly jobless claims at 26yr high as unemployment hit 8.1% in February
- ISM business activity contracted for fifth consecutive month
- Industrial output contracted 11% in Feb sharpest since 1975

- MPC cut bank rate down to 0.5%, -2.8% GDP for FY09
- Unemployment at 2mil (6.5%) → expected to hit 10%
- Services PMI 43,Construction PMI 28
- Auto sales (-22%), electrical appliances (-14%), building materials (-12%)
- Financial sector,
   UK's crown jewel is
   in shambles

■ Singapore GDP FY09 (-2% to -5%)

Asia

- Industrial output fell by record 29% in January
- Decline in manufacturing activity was broad based electronics down 43%
- China GDP FY09 reduced to 6.7%
- Exportsplummeted 26% -largest in a decade

- Official GDP FY09 0.2%, FY10 -1.8%
- Rates cut of
  400bps to 3.25% →
  further cuts of
  125bps expected
- Business condition fell to lowest level since 1992
- Unemployment at  $4.3\% \rightarrow 6\%$  in FY09
- Plunge in commodities prices and export demands

# Scenario Analysis (A) – Near term global economic recovery

#### **Economy to bottom out in FY09, recovery in FY10 onwards**

•	FY2007A	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E
Total Revenue Growth	8.0%	3.6%	0.3%	1.9%	2.9%	3.1%
<b>Operating Profit Growth</b>	9.6%	-17.0%	-3.0%	0.9%	2.4%	4.2%

Present Value @ FY2009	\$2,677.18
Add: FY2009 Cash & Securities	459.85
Less: Total Debt	424.17
Less: Minorities	419.90
Equity Value	\$2,292.96
Total Outstanding Shares	2085.64
Implied value per share	\$1.10

#### **Economy has already bottomed out FY08, V shape recovery for FY09 onwards**

	FY2007A	FY2008A	FY2009E	FY2010E	FY2011E	FY2012E
Total Revenue Growth	8.0%	3.6%	1.2%	3.7%	3.9%	4.0%
<b>Operating Profit Growth</b>	9.6%	-17.0%	0.5%	5.4%	8.2%	10.1%

Implied value per share	\$1.21
Total Outstanding Shares	2085.64
Equity Value	\$2,531.18
Less: Minorities	419.90
Less: Total Debt	423.57
Add: FY2009 Cash & Securities	459.85
Present Value @ FY2009	\$2,914.80

### **Sensitivity Analysis – Economic Recovery**

		Terminal Growth					
		1.0%	1.5%	2.0%	2.5%	3.0%	3.5%
	<b>7.5%</b> \$	1.38 \$	1.41 \$	1.45 \$	1.49 \$	1.54 \$	1.60
	<b>8.0%</b> \$	1.27 \$	1.29 \$	1.32 \$	1.34 \$	1.37 \$	1.41
	<b>8.5%</b> \$	1.18 \$	1.19 \$	1.21 \$	1.22 \$	1.24 \$	1.26
WACC	<b>9.0%</b> \$	1.09 \$	1.10 \$	1.11 \$	1.12 \$	1.13 \$	1.14
	<b>9.5%</b> \$	1.02 \$	1.02 \$	1.03 \$	1.03 \$	1.04 \$	1.04
	<b>10.0%</b> \$	0.95 \$	0.96 \$	0.96 \$	0.96 \$	0.96 \$	0.96
	<b>10.5%</b> \$	0.90 \$	0.89 \$	0.89 \$	0.89 \$	0.89 \$	0.88





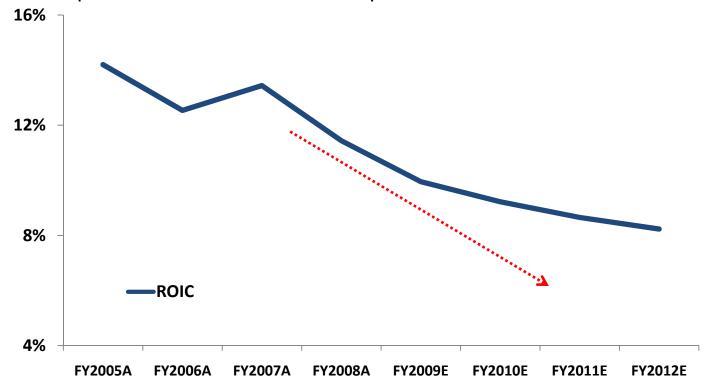


# Scenario Analysis (B) Acquisitions

	Scenario?	Likelihood? Justification?
Worst Case	<ul> <li>Weak M&amp;A and acquisition environment</li> <li>Cumbersome approval process by transportation authorities</li> </ul>	<ul> <li>Medium - Protectionism nature of government</li> <li>China gov. has stopped issuing taxi licenses</li> <li>UK market oligopolistic and saturated</li> <li>Kefford deal is still awaiting regulatory approval</li> </ul>
Base Case	<ul> <li>Acquire small bus operators through industry consolidation in Australia</li> <li>Acquire small additions to fleet in China</li> </ul>	<ul> <li>High- Historically small annual acquisitions</li> <li>Saturated in UK, only opportunities in Australia and China</li> <li>Strategy of expanding overseas is fundamentally in place</li> </ul>
Best Case	<ul> <li>• In deep recession many companies are valued at a bargain → Comfort may take this opportunity to acquire larger transportation operators</li> </ul>	<ul> <li>Low – Hard to get approval by shareholders</li> <li>Scaled back FY08 dividends to keep itself cash rich → management wants to defer non-critical capex → not likely to do large scale acquisitions</li> </ul>

## Acquisitions – The way to go?

- Historical ROIC has declined due to dilutive overseas acquisitions
- For instance, Shenyang's bus business (market leader) was acquired in FY04 but continued to post losses through FY08
- ROIC expected to decline from 13.5% peak in FY07 to 10% in FY09E



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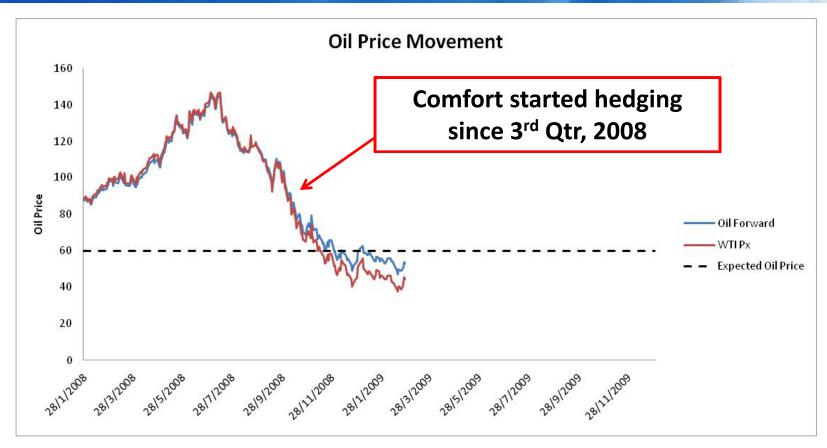
## Oil Sensitivity Analysis

- Estimate for every 10% change in oil prices, Comfort's net income would fluctuate by 13%
- Expect oil prices to average US\$60/bbl in FY09

	Crude Oil		FY09E Net	
	Reference Price	change	Income	change
	79.2	+20%	110.68	-25.5%
	66.0	+10%	148.56	-12.8%
Base Case	60.0	0%	170.37	0.0%
	54.0	-10%	192.01	12.7%
	43.2	-20%	240.97	25.5%
Source: Crystal Research	30.2	-30%	333.02	38.2%

- Comfort hedged 40% of its oil needs for FY09 in 4Q08 when oil prices were still at a high (untimely hedge) → estimate hedged oil price to average US\$100/bbl
- Do not expect net income to have such large upside risk in view of comfort's untimely hedging practices

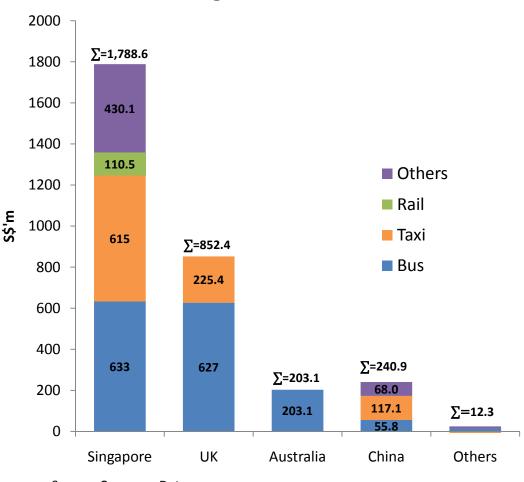
### Oil Price Chart



- We expect oil price to smoothen out and average at US\$60/bbl
- Comfort's untimely hedged has caused it to lose out on the drop in oil price

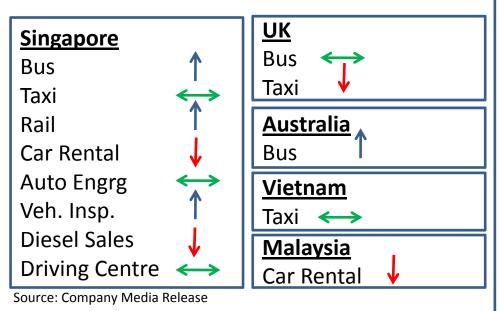
#### FY08 Revenue Breakdown by Country

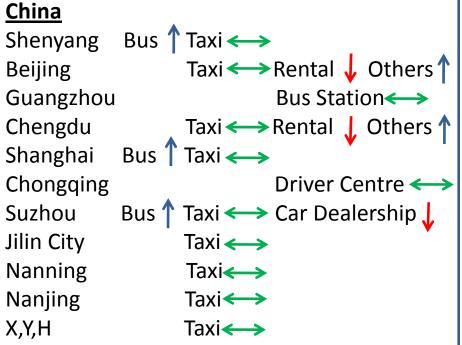
#### **ComfortDelgro FY08 Revenue Breakdown**



Source: Company Data 73

# Management Expectations of Comfort's Operations in 2009





Maintain
† Improve
Decline

**Capex Assumption** 

### Management Missteps

#### **OUR MISSION**

To be the world's number one land transport operator in terms of fleet size, profitability and growth within the next four to six years.

**Fleet Size** 

**Profitability** 

Growth

#### Fleet size 2<sup>nd</sup> in the world

Grown to 2<sup>nd</sup> largest transport company in fleet size by acquisitions over the past 5 years

#### **Declining Profit Margin & ROIC**

Non-yield accretive acquisitions have hurt profitability.

E.g. China's Shenyang business still unprofitable after 4 years

Did not enter markets that have highest profit margins

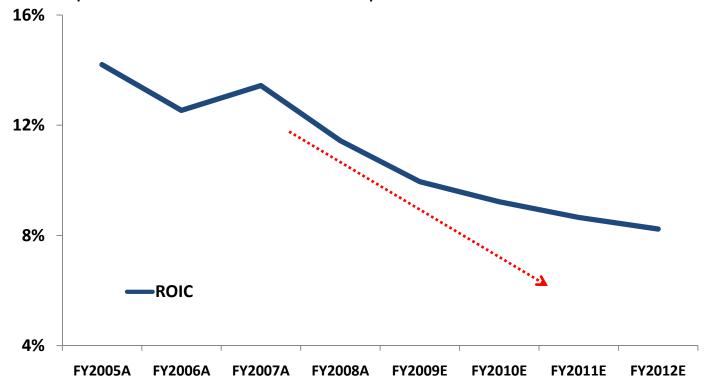
#### Upside growth curbed by Government & PTC

Management has strong historical ties to Government.

National interest placed before shareholder's interest (fare revision)

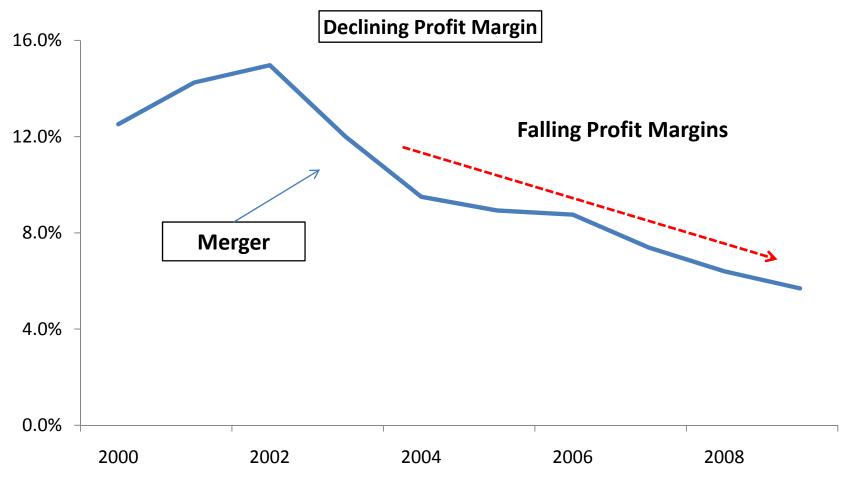
### Acquisitions – The way to go?

- Historical ROIC has declined due to dilutive overseas acquisitions
- For instance, Shenyang's bus business (market leader) was acquired in FY04 but continued to post losses through FY08
- ROIC expected to decline from 13.5% peak in FY07 to 10% in FY09E



76

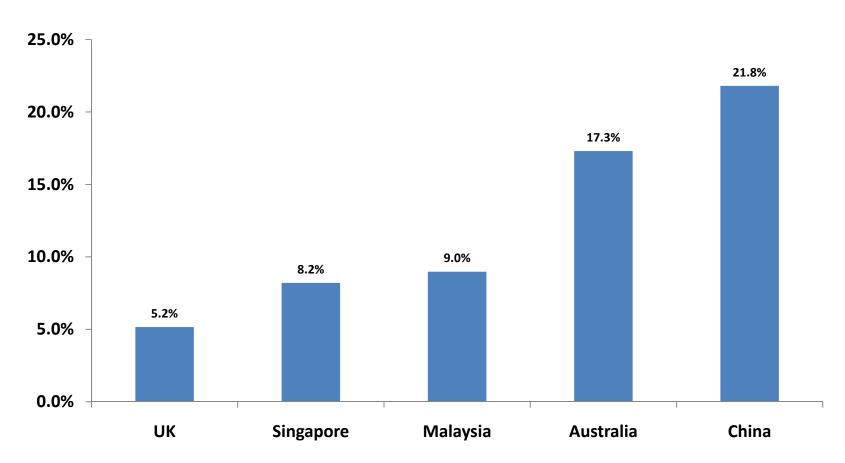
# **Declining Profitability**



- Non-yield accretive acquisitions has caused profit margin to fall

# **Growth in Strategic Markets**

#### **FY08 Profit Margin by Country**



Source: Department of Statistics, LTA

## Ownership of ComfortDelgro

Top Ten Investors						
Investor Name	% O/S	Pos	Pos Chg	% Pos Chg Filing Date	Filing Type	Equity Investor Type Country Assets
Singapore Labour Foundation	12.11	252,616,594	0	0.00 03-Mar-2008	Other Substantial/Declarable	(\$MM) 333.61 Strategic Entities Singapore
Silchester International Investors Ltd.	8.04	167,667,000	41,255,000	32.64 13-Jun-2008	Other Substantial/Declarable	8,882.96 Investment Managers United Kingdom
Capital Research Global Investors	6.10	127,225,000	20,378,000	19.07 10-Oct-2008	Other Substantial/Declarable	311,339.72 Investment Managers United States
Comgest S.A. Barclays Global Investors, N.A.	2.45 1.92	51,000,000 40,043,000	-748,000	0.00 30-Sep-2008 -1.83 31-Jan-2009	Aggregate MFs Aggregate MFs	6,316.68 Investment Managers France 500,010.01 Investment Managers United States
Arnhold and S. Bleichroeder Advisers, LLC	1.49	31,016,875	0	0.00 30-Nov-2008	Aggregate MFs	23,026.18 Investment Managers United States
Columbia Wanger Asset Management, L.P.	1.27	26,590,000	0	0.00 31-Jan-2009	Aggregate MFs	19,2 1.31 Investment Managers United States
Templeton Asset Management (Singapore) Ltd.	1.03	21,499,714	1,130,000	5.55 30-Sep-2008	Aggregate MFs	22,699.90 Investment Managers Singapore
Morgan Stanley Investment Management Ltd. (UK)	0.77	16,149,000	0	0.00 28-Feb-2009	Aggregate MFs	33,328.73 Investment Managers United Kingdom
Putnam Investment Management, L.L.C.	0.77	15,958,000	-2,744,000	-14.67 31-Dec-2008	Aggregate MFs	46,107.57 Investment Managers United States

# Senior Management

Position	Name		
Chairman	Mr. Lim Jit Poh		
Chief Executive Officer	Mr. Kua Hong Pak		
Chief Financial Officer	Mr. Choo Chek Siew		
Chief Information Officer	Mr. Ng Tong Sing		
SVP– Business Development	Ms. Eng Sok Yong		

#### Chairman – Lim Jit Poh

- Appointed non executive Chairman of group in 2003. Chairman for both Remuneration and Investment committee
- Former top civil servant and Fulbright scholar. He was awarded the Public Administration medal in 1972 and three awards by National Trade Union Congress, namely Friend of Labour award in 1986, Meritorious Service award in 1990 and Distinguished Service award in 2000.
- Mr Lim had been directly involved in negotiations with business partners and relevant authorities on various joint venture projects in the ASEAN region as well as in China, Hong Kong, United Kingdom, Australia and Mauritius. He was also involved in the management of these operations.
- Mr Lim was a Council Member of the Singapore Chinese Chamber of Commerce and Industry and the National University of Singapore, and a member of the Singapore British Business Council.

### CEO – Kua Hong Pak

- Appointed Managing Director/Group Chief Executive Officer of ComfortDelGro Corporation Limited in 2003.
- Prior to this, he was the President/Chief Executive Officer of Times Publishing Limited where he managed its Singapore and its overseas operations in the United States, United Kingdom, China, Japan, Hong Kong and Australia.
- Mr Kua also serves on the boards of Temasek Holdings (Private) Limited, PSA International Pte Ltd, PSA Corporation Limited, StarHub Ltd, Ringier Print (HK) Limited and Cabcharge Australia Limited.
- He is also an Honorary Citizen of Shenyang City, China. In recognition of his contributions to community service, he was awarded the Public Service Medal in 1991 and Public Service Star in 1996 by the President of the Republic of Singapore and re-appointed a Justice of the Peace in 2005. He was awarded a Medal of Commendation by the National Trades Union Congress in 2005.

#### CFO – Choo Chek Siew

- Group Financial Officer of ComfortDelGro Corp Ltd since 2003. He is responsible for the Group s Financial and Statutory Reporting, Budgeting, Financial Control & Policies, Treasury & Debt Management and Taxation.
- He started his career with PricewaterhouseCoopers and moved on to become Group Internal Audit Manager of United Engineers Ltd. Mr Choo was the Regional Financial Controller at Citibank N.A and Chief of Staff at Union Bank of Switzerland before joining the Development Bank of Singapore Ltd as Head of Integration.
- He holds a Bachelor of Economics (Hons) from the Australia National University and is an Australian Chartered Accountant.

### CIO – Ng Tong Sing

- Joined as Group Information Officer of ComfortDelGro Corp Ltd in June 2003.
   He oversees the Groups' IT functions and applications and supports strategic and business needs.
- Mr Ng started his career at the Systems & Computer Organisation of the Ministry of Defence. He has held senior management positions in several IT services firms catering to the needs of Government agencies, airlines, banks and logistic companies in the region.
- Prior to joining the Group, he was the Executive Vice President, Operations at Singapore Computer Systems Limited.
- He holds a Bachelor of Science (Systems Engineering) (1st Class Hons) from the University of Bath in the United Kingdom.

## SVP – Eng Sok Yong

- Joined the Group in February 2007 and is the Senior Vice President (Group Business Development), with responsibilities for the Group's business development.
- She is also the Senior Vice President, Corporate Development of SBS Transit Ltd, where she oversees the support departments as well as the Rental and Premises department.
- Prior to joining the Group, Ms Eng was the Group Director of Policy and Planning, Land Transport Authority (LTA). She was in charge of corporate communications, policy development, infrastructure and strategic planning in the LTA.
- Before this, she was Assistant Director in the Ministry of Trade and Industry, in charge of Singapore s multi-lateral negotiations in the World Trade Organisation.
- Ms Eng was a Public Service Commission (PSC) scholar and holds a Master of Science from the London School of Economics.